

Bank Transfer Option Missing in Payment Transfer and Incorrect Payment Method Display

08/25/2026 02:59 AM - Yashaditya Singh

Status:	New	Start date:	08/25/2026
Priority:	Normal	Due date:	
Assignee:	Yashaditya Singh	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
There are issues with the Payment Transfer and Expense modules related to payment methods:			
Bank Transfer option is missing in Payment Transfer			
While creating a new payment transfer, the Payment Mode dropdown currently shows only Cash.			
There is no option to select Bank Transfer.			
Bank Transfer transactions are displayed as Cash			
Multiple expense transactions that were actually paid through Bank Transfer are currently showing their payment method as Cash in the expense listing.			
This can create confusion during reconciliation, as employees use both Cash and Bank Transfer transactions.			
Unable to verify attached payment proof/bills			
There should be a way to view the payment screenshots or bills attached to these transactions from the relevant transaction/expense details.			
Expected Result			
Add Bank Transfer as an available payment method in the Payment Transfer feature.			
Ensure transactions paid through Bank Transfer are correctly stored and displayed as Bank Transfer, instead of Cash.			
Provide access to view attached payment screenshots/bills from the transaction or expense details.			
Actual Result			
Payment Transfer currently provides only the Cash option.			
Bank Transfer transactions are being shown as Cash.			
Attached payment proof/bills cannot be easily viewed for verification.			
Impact			
This causes confusion during employee expense reconciliation and makes it difficult to accurately distinguish between Cash and Bank Transfer transactions.			