

## training - Bug #2723

### ChargeWatch: Bug Fixes

06/12/2026 01:11 AM - Mohammad Zaid Zaid

<b>Status:</b>	In Progress	<b>Start date:</b>	06/12/2026
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Mohammad Zaid Zaid	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b>			
<p><b>Bug_001 - Alerts</b> In the Alerts List, the time format should display months instead of days for older alerts. For example, instead of showing "166 days ago", it should display "5 months ago".</p>			
<p><b>Bug_002 - Ticket Details</b> On the Ticket Details page, the 'View All' button is unresponsive and cannot be clicked. Additionally, the three-dot menu icon in the top-right corner is also not clickable.</p>			
<p><b>Bug_003 - Ticket Details</b> On the Ticket Details page, the right arrow (&gt;) displayed next to the 'Subcategory' and 'Assigned To' fields is unnecessary and should be removed.</p>			
<p><b>Bug_004 - Assign Ticket</b> The ticket assignment functionality is not working as expected. When a ticket is assigned, the system displays a 'Failed to Assign' error message, and the assignment is not completed successfully.</p>			
<p><b>Bug_005 - My Assigned Issues</b> In the My Assigned Issues list, opening an issue results in a blank page displaying the message 'No Data Found' instead of showing the issue details.</p>			
<p><b>Bug_006 - My Assigned Issues</b> In the My Assigned Issues list, attempting to change an issue's status to 'Closed' results in a 'Failed to update status' error message. As a result, the issue status is not updated successfully.</p>			
<p><b>Bug_007 - Service</b> On the Services page, opening a service request from the Pending list results in a 'Failed to load checklist' error message, preventing the checklist from being displayed.</p>			
<p><b>Bug_008 - Profile</b> On the Profile page, the app version is displayed in two places. The app version shown at the top is redundant and should be removed.</p>			
<p><b>Bug_009 - Service</b> On the Services Record page, the progress percentage (%) text size should be smaller.</p>			
<p><b>Bug_010 - Service</b> In Services, under Pending Station Services, the 'Mark Visited' button is missing, which prevents users from working on pending services.</p>			
<p><b>Bug_011 - Service</b> The video upload functionality in the Services Checklist is not functioning properly. The system should validate the video file size before uploading and display a clear, user-friendly error message if the file exceeds the permitted size limit or if the upload fails.</p>			
<p><b>Bug_012 - Service</b> In the History Services Record section, users should be able to play uploaded videos and view uploaded images by opening them when selected.</p>			
<p><b>Bug_013 - Service</b> In the Services Record section, the service list is partially hidden/cropped at the bottom, preventing users from viewing the complete content.</p>			
<p><b>Bug_014 - Service</b></p>			

In the Services Record section, the font size of the service titles is too large and should be reduced to improve UI consistency and readability.

**Bug\_015 - Alert**

On the Alert page, the font size of the details list should be smaller to improve the UI appearance.

**Bug\_016 - Admin Dashboard**

On the Admin Dashboard, the ticket cards are not displaying any data. The cards appear empty despite ticket records being available.

**Bug\_017 - Add Expense**

On the Add Expense page, the 'Save Expense' button is being cropped.

**Bug\_018 - Add Expense (Station)**

When adding an expense for a station, the station list is not displayed for the admin.

**Bug\_019 - Expense**

On the Expenses page, cash transactions are being displayed under the Online Transactions tab, resulting in incorrect data being shown.

**Bug\_020 - My Assigned Issues**

In the My Assigned Issues list, the displayed time is incorrect and does not match the actual issue timestamp.

**Bug\_021**

(No description provided)

**Bug\_022 - Dashboard**

On the Dashboard page, the amount displayed on the dashboard cards is incorrect and does not match the expected values.